

# Ozark Regional Transit (ORT)

## General Information

### Urbanized Area (UZA) Statistics - 2000 Census

|                                    |         |
|------------------------------------|---------|
| Fayetteville-Springdale, AR        |         |
| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

### Service Area Statistics

|              |         |
|--------------|---------|
| Square Miles | 76      |
| Population   | 172,500 |

### Service Consumption

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 1,059,315 |
| Annual Unlinked Trips           | 153,242   |
| Average Weekday Unlinked Trips  | 613       |
| Average Saturday Unlinked Trips | 0         |
| Average Sunday Unlinked Trips   | 0         |

### Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 582,674 |
| Annual Vehicle Revenue Hours           | 37,704  |
| Vehicles Operated in Maximum Service   | 23      |
| Vehicles Available for Maximum Service | 55      |
| Base Period Requirement                | 8       |

## Financial Information

Fare Revenues Earned \$75,371

### Sources of Operating Funds Expended

|                                       |       |                    |
|---------------------------------------|-------|--------------------|
| Fare Revenues                         | ( 3%) | \$71,602           |
| Local Funds                           | (30%) | 694,714            |
| State Funds                           | ( 8%) | 184,070            |
| Federal Assistance                    | (50%) | 1,167,473          |
| Other Funds                           | (10%) | 234,975            |
| <b>Total Operating Funds Expended</b> |       | <b>\$2,352,834</b> |

### Sources of Capital Funds Expended

|                                     |       |                  |
|-------------------------------------|-------|------------------|
| Local funds                         | ( 9%) | \$36,564         |
| State Funds                         | ( 3%) | 11,693           |
| Federal Assistance                  | (84%) | 348,645          |
| Other Funds                         | ( 4%) | 16,136           |
| <b>Total Capital Funds Expended</b> |       | <b>\$413,038</b> |

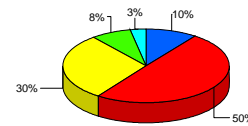
## Summary of Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,315,484        |
| Materials and Supplies          | 379,491            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 654,063            |
| <b>Total Operating Expenses</b> | <b>\$2,349,038</b> |
| Reconciling Cash Expenditures   | \$3,796            |

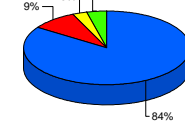
## Vehicles Operated in Maximum Service and Uses of Capital Funds

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 11                | 0                                     | \$199,917        | \$13,497              | \$127,620               | \$0        | <b>\$341,034</b> |
| Demand Response | 12                | 0                                     | \$62,130         | \$5,372               | \$4,502                 | \$0        | <b>\$72,004</b>  |
| <b>Total</b>    | <b>23</b>         | <b>0</b>                              | <b>\$262,047</b> | <b>\$18,869</b>       | <b>\$132,122</b>        | <b>\$0</b> | <b>\$413,038</b> |

## Sources of Operating Funds Expended



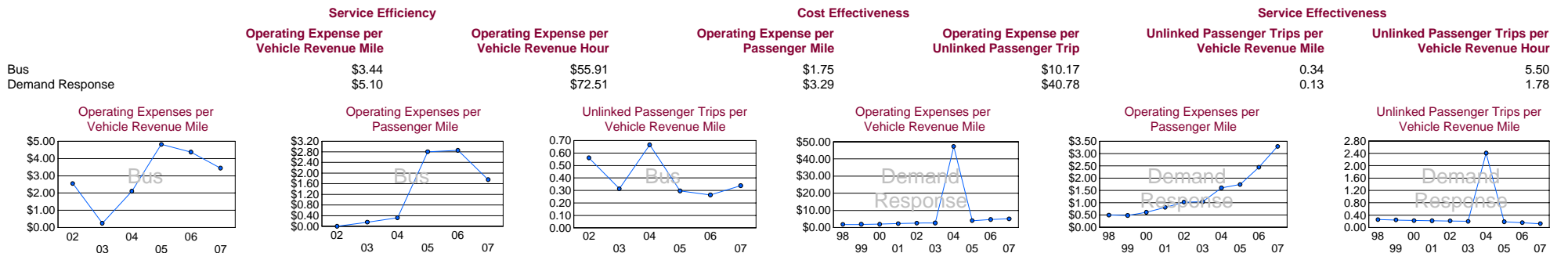
## Sources of Capital Funds Expended



## Modal Characteristics

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,295,605                     | \$26,101                   | \$341,034             | 738,961                | 376,130                      | 127,407               | 23,175                       | 0.0                                    | 26                                     | 6.2                        | 11                                   | 1.00               | 136%           |
| Demand Response | \$1,053,433                     | \$49,270                   | \$72,004              | 320,354                | 206,544                      | 25,835                | 14,529                       | N/A                                    | 29                                     | 3.8                        | 12                                   | N/A                | 142%           |

## Performance Measures



<sup>1</sup> Excludes data for purchased transportation reported separately

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|                                    |         |
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| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

### Service Area Statistics

|              |         |
|--------------|---------|
| Square Miles | 76      |
| Population   | 172,500 |

### Service Consumption

|                                 |         |
|---------------------------------|---------|
| Annual Passenger Miles          | 816,174 |
| Annual Unlinked Trips           | 205,256 |
| Average Weekday Unlinked Trips  | 805     |
| Average Saturday Unlinked Trips | 0       |
| Average Sunday Unlinked Trips   | 0       |

### Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 475,924 |
| Annual Vehicle Revenue Hours           | 34,026  |
| Vehicles Operated in Maximum Service   | 14      |
| Vehicles Available for Maximum Service | 49      |
| Base Period Requirement                | 8       |

## Financial Information

Fare Revenues Earned \$106,816

### Sources of Operating Funds Expended

|                                       |        |                    |
|---------------------------------------|--------|--------------------|
| Fare Revenues                         | ( 4%)  | \$100,702          |
| Local Funds                           | ( 29%) | 649,036            |
| State Funds                           | ( 10%) | 230,940            |
| Federal Assistance                    | ( 49%) | 1,122,543          |
| Other Funds                           | ( 7%)  | 168,963            |
| <b>Total Operating Funds Expended</b> |        | <b>\$2,272,184</b> |

### Sources of Capital Funds Expended

|                                     |        |                  |
|-------------------------------------|--------|------------------|
| Local funds                         | ( 20%) | \$39,437         |
| State Funds                         | ( 7%)  | 14,032           |
| Federal Assistance                  | ( 64%) | 126,341          |
| Other Funds                         | ( 8%)  | 16,382           |
| <b>Total Capital Funds Expended</b> |        | <b>\$196,192</b> |

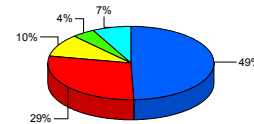
## Summary of Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,182,770        |
| Materials and Supplies          | 376,683            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 705,925            |
| <b>Total Operating Expenses</b> | <b>\$2,265,378</b> |
| Reconciling Cash Expenditures   | \$6,806            |

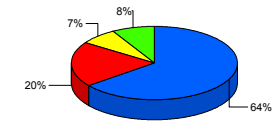
## Vehicles Operated in Maximum Service and Uses of Capital Funds

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 8                 | 0                                     | \$138,171        | \$7,441               | \$43,993                | \$0        | \$189,605        |
| Demand Response | 6                 | 0                                     | \$677            | \$5,910               | \$0                     | \$0        | \$6,587          |
| <b>Total</b>    | <b>14</b>         | <b>0</b>                              | <b>\$138,848</b> | <b>\$13,351</b>       | <b>\$43,993</b>         | <b>\$0</b> | <b>\$196,192</b> |

## Sources of Operating Funds Expended



## Sources of Capital Funds Expended

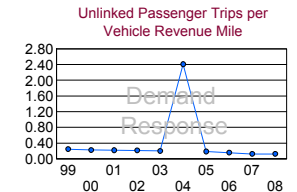
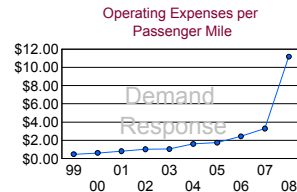
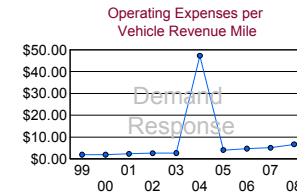
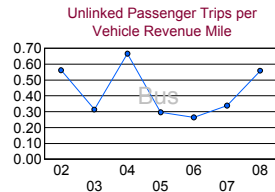
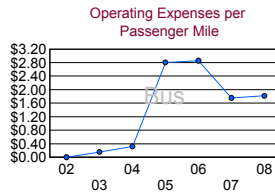
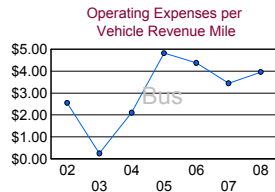


## Modal Characteristics

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,331,629                     | \$72,201                   | \$189,605             | 732,572                | 336,248                      | 187,839               | 23,566                       | 0.0                                    | 23                                     | 6.6                        | 8                                    | 1.00               | 188%           |
| Demand Response | \$933,749                       | \$34,615                   | \$6,587               | 83,602                 | 139,676                      | 17,417                | 10,460                       | N/A                                    | 26                                     | 3.9                        | 6                                    | N/A                | 333%           |

## Performance Measures

|                 | Service Efficiency: Operating Expense per Vehicle Revenue Mile | Service Efficiency: Operating Expense per Vehicle Revenue Hour | Cost Effectiveness: Operating Expense per Passenger Mile | Cost Effectiveness: Operating Expense per Unlinked Passenger Trip | Service Effectiveness: Unlinked Passenger Trips per Vehicle Revenue Mile | Service Effectiveness: Unlinked Passenger Trips per Vehicle Revenue Hour |
|-----------------|----------------------------------------------------------------|----------------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Bus             | \$3.96                                                         | \$56.51                                                        | \$1.82                                                   | \$7.09                                                            | 0.56                                                                     | 7.97                                                                     |
| Demand Response | \$6.69                                                         | \$89.27                                                        | \$11.17                                                  | \$53.61                                                           | 0.12                                                                     | 1.67                                                                     |



<sup>1</sup> Excludes data for purchased transportation reported separately

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|                                    |         |
|------------------------------------|---------|
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| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

### Service Area Statistics

|              |         |
|--------------|---------|
| Square Miles | 76      |
| Population   | 172,500 |

### Service Consumption

|                                 |         |
|---------------------------------|---------|
| Annual Passenger Miles          | 766,630 |
| Annual Unlinked Trips           | 193,082 |
| Average Weekday Unlinked Trips  | 769     |
| Average Saturday Unlinked Trips | 0       |
| Average Sunday Unlinked Trips   | 0       |

### Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 503,495 |
| Annual Vehicle Revenue Hours           | 34,095  |
| Vehicles Operated in Maximum Service   | 17      |
| Vehicles Available for Maximum Service | 53      |
| Base Period Requirement                | 11      |

## Financial Information

Fare Revenues Earned \$88,218

### Sources of Operating Funds Expended

|                                       |        |                    |
|---------------------------------------|--------|--------------------|
| Fare Revenues                         | ( 3%)  | \$79,784           |
| Local Funds                           | ( 31%) | 727,651            |
| State Funds                           | ( 8%)  | 183,508            |
| Federal Assistance                    | ( 51%) | 1,213,044          |
| Other Funds                           | ( 7%)  | 173,653            |
| <b>Total Operating Funds Expended</b> |        | <b>\$2,377,640</b> |

### Sources of Capital Funds Expended

|                                     |        |                  |
|-------------------------------------|--------|------------------|
| Local funds                         | ( 10%) | \$76,917         |
| State Funds                         | ( 3%)  | 19,376           |
| Federal Assistance                  | ( 84%) | 637,132          |
| Other Funds                         | ( 4%)  | 26,790           |
| <b>Total Capital Funds Expended</b> |        | <b>\$760,215</b> |

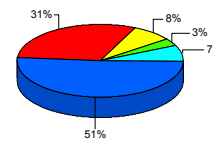
## Summary of Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,269,933        |
| Materials and Supplies          | 321,178            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 786,349            |
| <b>Total Operating Expenses</b> | <b>\$2,377,460</b> |
| Reconciling Cash Expenditures   | \$177              |

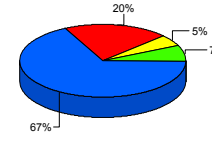
## Vehicles Operated in Maximum Service and Uses of Capital Funds

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other          | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|----------------|------------------|
| Bus             | 11                | 0                                     | \$389,766        | \$72,044              | \$283,053               | \$8,852        | \$753,715        |
| Demand Response | 6                 | 0                                     | \$0              | \$6,501               | \$0                     | \$0            | \$6,501          |
| <b>Total</b>    | <b>17</b>         | <b>0</b>                              | <b>\$389,766</b> | <b>\$78,545</b>       | <b>\$283,053</b>        | <b>\$8,852</b> | <b>\$760,216</b> |

## Sources of Operating Funds Expended



## Sources of Capital Funds Expended



## Modal Characteristics

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,623,066                     | \$58,698                   | \$753,715             | 694,040                | 378,216                      | 177,959               | 24,557                       | 0.0                                    | 24                                     | 7.0                        | 11                                   | 1.00               | 118%           |
| Demand Response | \$754,394                       | \$29,520                   | \$6,501               | 72,590                 | 125,279                      | 15,123                | 9,538                        | N/A                                    | 29                                     | 4.6                        | 6                                    | N/A                | 383%           |

## Performance Measures

### Service Efficiency

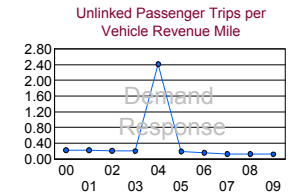
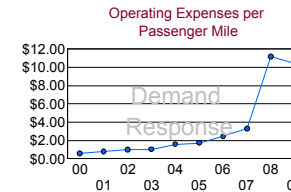
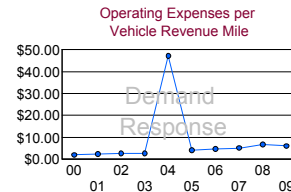
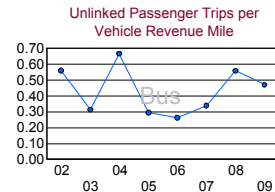
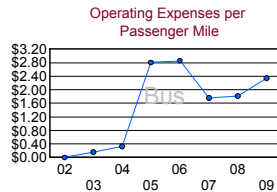
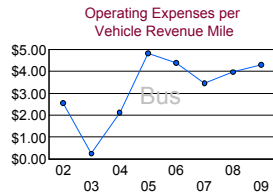
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour |
|-----------------|--------------------------------------------|--------------------------------------------|
| Bus             | \$4.29                                     | \$66.09                                    |
| Demand Response | \$6.02                                     | \$79.09                                    |

### Cost Effectiveness

|                 | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip |
|-----------------|--------------------------------------|-----------------------------------------------|
| Bus             | \$2.34                               | \$9.12                                        |
| Demand Response | \$10.39                              | \$49.88                                       |

### Service Effectiveness

|                 | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
|-----------------|---------------------------------------------------|---------------------------------------------------|
| Bus             | 0.47                                              | 7.25                                              |
| Demand Response | 0.12                                              | 1.59                                              |



<sup>1</sup> Excludes data for purchased transportation reported separately

### Ozark Regional Transit (ORT)

#### General Information

##### Urbanized Area (UZA) Statistics - 2000 Census

|                                    |         |
|------------------------------------|---------|
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| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

##### Service Area Statistics

|              |         |
|--------------|---------|
| Square Miles | 76      |
| Population   | 172,500 |

##### Service Consumption

|                                 |         |
|---------------------------------|---------|
| Annual Passenger Miles          | 947,241 |
| Annual Unlinked Trips           | 237,184 |
| Average Weekday Unlinked Trips  | 927     |
| Average Saturday Unlinked Trips | 57      |
| Average Sunday Unlinked Trips   | 0       |

##### Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 646,692 |
| Annual Vehicle Revenue Hours           | 40,906  |
| Vehicles Operated in Maximum Service   | 21      |
| Vehicles Available for Maximum Service | 47      |
| Base Period Requirement                | 12      |

#### Financial Information

|                                            |       |                    |
|--------------------------------------------|-------|--------------------|
| <b>Fare Revenues Earned</b>                |       | \$103,853          |
| <b>Sources of Operating Funds Expended</b> |       |                    |
| Fare Revenues                              | (3%)  | \$97,722           |
| Local Funds                                | (29%) | \$808,725          |
| State Funds                                | (7%)  | \$192,215          |
| Federal Assistance                         | (53%) | \$1,496,145        |
| Other Funds                                | (8%)  | \$238,176          |
| <b>Total Operating Funds Expended</b>      |       | <b>\$2,832,983</b> |
| <b>Sources of Capital Funds Expended</b>   |       |                    |
| Local Funds                                | (4%)  | \$44,890           |
| State Funds                                | (1%)  | \$10,669           |
| Federal Assistance                         | (93%) | \$997,832          |
| Other Funds                                | (2%)  | \$17,928           |
| <b>Total Capital Funds Expended</b>        |       | <b>\$1,071,319</b> |

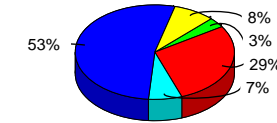
#### Summary Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages, Benefits         | \$1,430,812        |
| Materials and Supplies          | \$398,289          |
| Purchased Transportation        | \$0                |
| Other Operating Expenses        | \$848,778          |
| <b>Total Operating Expenses</b> | <b>\$2,677,879</b> |
| Reconciling Cash Expenditures   | \$155,104          |

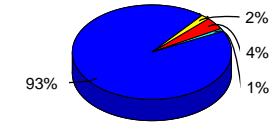
#### Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased <sup>1</sup> Transportation | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other          | Total              |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|----------------|--------------------|
| Bus             | 13                | 0                                     | \$379,921        | \$72,156              | \$202,024               | \$8,326        | \$662,427          |
| Demand Response | 8                 | 0                                     | \$370,857        | \$38,035              | \$0                     | \$0            | \$408,892          |
| <b>Total</b>    | <b>21</b>         | <b>0</b>                              | <b>\$750,778</b> | <b>\$110,191</b>      | <b>\$202,024</b>        | <b>\$8,326</b> | <b>\$1,071,319</b> |

Sources of Operating Funds Expended



Sources of Capital Funds Expended



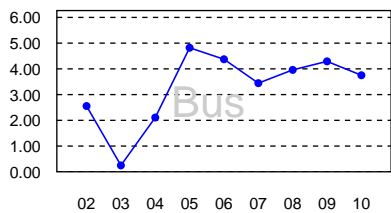
#### Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,723,614                     | \$71,960                   | \$662,427             | 828,715                | 459,491                      | 212,491               | 26,826                       | N/A                                    | 18                                     | 4.4                        | 13                                   | 1.00               | 38%            |
| Demand Response | \$954,265                       | \$31,893                   | \$408,892             | 118,526                | 187,201                      | 24,693                | 14,080                       | N/A                                    | 29                                     | 4.2                        | 8                                    | N/A                | 262%           |

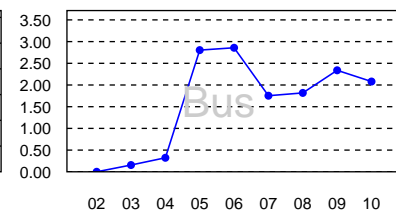
#### Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                |                                               | Service Effectiveness                             |                                                   |
|-----------------|--------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------|---------------------------------------------------|---------------------------------------------------|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
| Bus             | \$3.75                                     | \$64.25                                    | \$2.08                               | \$8.11                                        | 0.46                                              | 7.92                                              |
| Demand Response | \$5.10                                     | \$67.77                                    | \$8.05                               | \$38.65                                       | 0.13                                              | 1.75                                              |

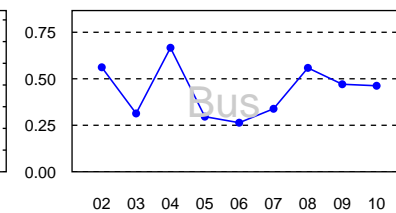
Operating Expense per Vehicle Revenue Mile



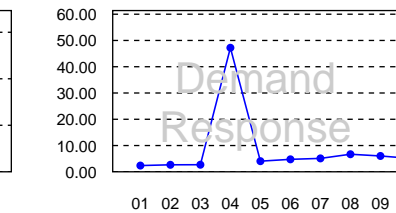
Operating Expenses per Passenger Mile



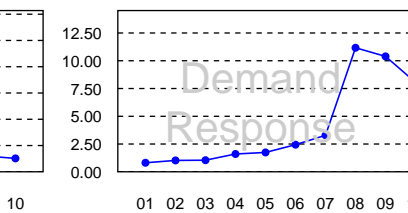
Unlinked Passenger Trips per Vehicle Revenue Mile



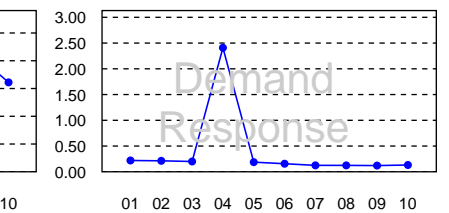
Operating Expense per Vehicle Revenue Mile



Operating Expenses per Passenger Mile



Unlinked Passenger Trips per Vehicle Revenue Mile



<sup>1</sup> Excludes data for purchased transportation reported separately

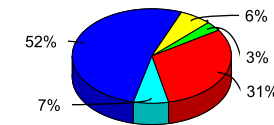
## Ozark Regional Transit (ORT)

| General Information                                  |         | Service Consumption                    |           | Financial Information                      |                    | Summary Operating Expenses           |                    |
|------------------------------------------------------|---------|----------------------------------------|-----------|--------------------------------------------|--------------------|--------------------------------------|--------------------|
| <b>Urbanized Area (UZA) Statistics - 2000 Census</b> |         | <b>Service Consumption</b>             |           | <b>Fare Revenues Earned</b>                |                    | <b>Summary Operating Expenses</b>    |                    |
| Fayetteville-Springdale-Rogers, AR-MO                |         | Annual Passenger Miles                 | 1,438,164 | Fare Revenues Earned                       | \$95,952           | Salary, Wages, Benefits              | \$1,553,908        |
| Square Miles                                         | 188     | Annual Unlinked Trips                  | 263,828   | <b>Sources of Operating Funds Expended</b> |                    | Materials and Supplies               | \$439,491          |
| Population                                           | 295,083 | Average Weekday Unlinked Trips         | 1,049     | Fare Revenues                              | (3%) \$88,984      | Purchased Transportation             | \$0                |
| Population Ranking out of 465 UZAs                   | 129     | Average Saturday Unlinked Trips        | 71        | Local Funds                                | (31%) \$826,203    | Other Operating Expenses             | \$688,610          |
| Other UZAs Served                                    |         | Average Sunday Unlinked Trips          | 0         | State Funds                                | (7%) \$191,455     | <b>Total Operating Expenses</b>      | <b>\$2,682,009</b> |
|                                                      |         |                                        |           | Federal Assistance                         | (52%) \$1,403,529  |                                      |                    |
|                                                      |         |                                        |           | Other Funds                                | (6%) \$171,909     |                                      |                    |
|                                                      |         |                                        |           | <b>Total Operating Funds Expended</b>      | <b>\$2,682,080</b> |                                      |                    |
| <b>Service Area Statistics</b>                       |         | <b>Service Supplied</b>                |           | <b>Sources of Capital Funds Expended</b>   |                    | <b>Reconciling Cash Expenditures</b> |                    |
| Square Miles                                         | 188     | Annual Vehicle Revenue Miles           | 676,564   | Local Funds                                | (11%) \$62,617     | Reconciling Cash Expenditures        | \$71               |
| Population                                           | 295,083 | Annual Vehicle Revenue Hours           | 42,133    | State Funds                                | (3%) \$17,204      |                                      |                    |
|                                                      |         | Vehicles Operated in Maximum Service   | 21        | Federal Assistance                         | (72%) \$416,996    |                                      |                    |
|                                                      |         | Vehicles Available for Maximum Service | 47        | Other Funds                                | (14%) \$80,189     |                                      |                    |
|                                                      |         | Base Period Requirement                | 13        | <b>Total Capital Funds Expended</b>        | <b>\$577,006</b>   |                                      |                    |

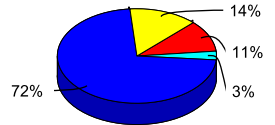
### Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 13                | 0                                     | \$201,479        | \$46,558              | \$240,269               | \$0        | \$488,306        |
| Demand Response | 8                 | 0                                     | \$0              | \$80,000              | \$8,700                 | \$0        | \$88,700         |
| <b>Total</b>    | <b>21</b>         | <b>0</b>                              | <b>\$201,479</b> | <b>\$126,558</b>      | <b>\$248,969</b>        | <b>\$0</b> | <b>\$577,006</b> |

### Sources of Operating Funds Expended



### Sources of Capital Funds Expended

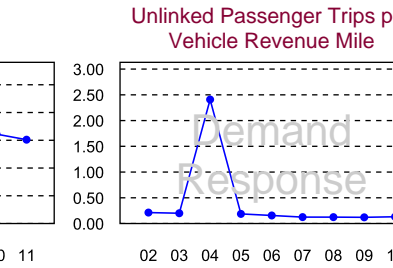
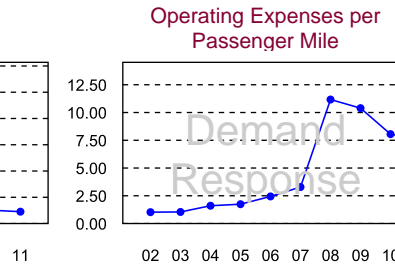
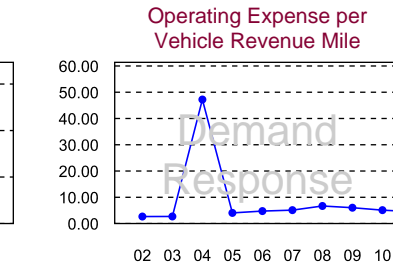
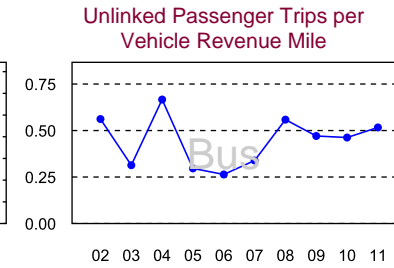
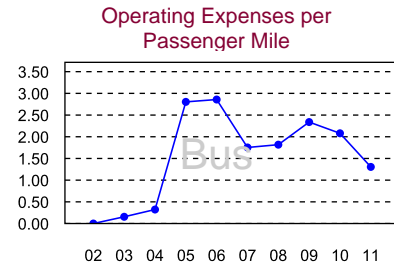
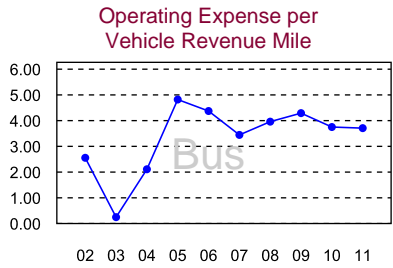


### Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,708,647                     | \$62,084                   | \$488,306             | 1,309,264              | 460,852                      | 238,048               | 26,643                       | N/A                                    | 18                                     | 5.4                        | 13                                   | 1.00               | 38%            |
| Demand Response | \$973,362                       | \$33,868                   | \$88,700              | 128,900                | 215,712                      | 25,780                | 15,490                       | N/A                                    | 29                                     | 5.1                        | 8                                    | N/A                | 262%           |

### Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                |                                               | Service Effectiveness                             |                                                   |
|-----------------|--------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------|---------------------------------------------------|---------------------------------------------------|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
| Bus             | \$3.71                                     | \$64.13                                    | \$1.31                               | \$7.18                                        | 0.52                                              | 8.93                                              |
| Demand Response | \$4.51                                     | \$62.84                                    | \$7.55                               | \$37.76                                       | 0.12                                              | 1.66                                              |



<sup>1</sup> Excludes data for purchased transportation reported separately

Ozark Regional Transit (ORT)

General Information

Urbanized Area (UZA) Statistics - 2000 Census  
 Fayetteville-Springdale-Rogers, AR-MO

|                                    |         |
|------------------------------------|---------|
| Square Miles                       | 188     |
| Population                         | 295,083 |
| Population Ranking out of 465 UZAs | 129     |
| Other UZAs Served                  |         |

Service Consumption

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 1,616,708 |
| Annual Unlinked Trips           | 296,406   |
| Average Weekday Unlinked Trips  | 1,156     |
| Average Saturday Unlinked Trips | 77        |
| Average Sunday Unlinked Trips   | 0         |

Service Area Statistics

|              |         |
|--------------|---------|
| Square Miles | 3,253   |
| Population   | 467,570 |

Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 655,709 |
| Annual Vehicle Revenue Hours           | 42,078  |
| Vehicles Operated in Maximum Service   | 18      |
| Vehicles Available for Maximum Service | 47      |
| Base Period Requirement                | 10      |

Financial Information

Fare Revenues Earned \$102,456

Sources of Operating Funds Expended

|                                       |       |                    |
|---------------------------------------|-------|--------------------|
| Fare Revenues                         | (3%)  | \$94,053           |
| Local Funds                           | (29%) | \$801,442          |
| State Funds                           | (7%)  | \$191,632          |
| Federal Assistance                    | (50%) | \$1,367,664        |
| Other Funds                           | (10%) | \$268,642          |
| <b>Total Operating Funds Expended</b> |       | <b>\$2,723,433</b> |

Sources of Capital Funds Expended

|                                     |       |                  |
|-------------------------------------|-------|------------------|
| Local Funds                         | (17%) | \$71,208         |
| State Funds                         | (4%)  | \$17,027         |
| Federal Assistance                  | (74%) | \$306,403        |
| Other Funds                         | (5%)  | \$20,197         |
| <b>Total Capital Funds Expended</b> |       | <b>\$414,835</b> |

Summary Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages, Benefits         | \$1,494,352        |
| Materials and Supplies          | \$443,746          |
| Purchased Transportation        | \$0                |
| Other Operating Expenses        | \$784,911          |
| <b>Total Operating Expenses</b> | <b>\$2,723,009</b> |

Reconciling Cash Expenditures \$424

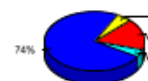
Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 10                | 0                                     | \$247,588        | \$0                   | \$167,247               | \$0        | \$414,835        |
| Demand Response | 8                 | 0                                     | \$0              | \$0                   | \$0                     | \$0        | \$0              |
| <b>Total</b>    | <b>18</b>         | <b>0</b>                              | <b>\$247,588</b> | <b>\$0</b>            | <b>\$167,247</b>        | <b>\$0</b> | <b>\$414,835</b> |

Sources of Operating Funds Expended



Sources of Capital Funds Expended



Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,749,021                     | \$64,381                   | \$414,835             | 1,481,458              | 434,791                      | 269,356               | 26,207                       | N/A                                    | 18                                     | 5.2                        | 10                                   | 1.00               | 80%            |
| Demand Response | \$973,988                       | \$38,075                   | \$0                   | 135,250                | 220,918                      | 27,050                | 15,871                       | N/A                                    | 29                                     | 4.3                        | 8                                    | N/A                | 262%           |

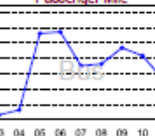
Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                |                                               | Service Effectiveness                             |                                                   |
|-----------------|--------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------|---------------------------------------------------|---------------------------------------------------|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
| Bus             | \$4.02                                     | \$66.74                                    | \$1.18                               | \$6.49                                        | 0.62                                              | 10.28                                             |
| Demand Response | \$4.41                                     | \$61.37                                    | \$7.20                               | \$36.01                                       | 0.12                                              | 1.70                                              |

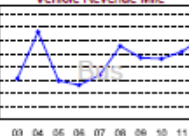
Operating Expense per Vehicle Revenue Mile



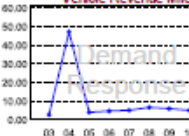
Operating Expenses per Passenger Mile



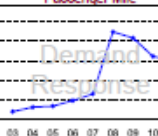
Unlinked Passenger Trips per Vehicle Revenue Mile



Operating Expense per Vehicle Revenue Mile



Operating Expenses per Passenger Mile



Unlinked Passenger Trips per Vehicle Revenue Mile



<sup>1</sup> Excludes data for purchased transportation reported separately

**General Information**

**Urbanized Area (UZA) Statistics - 2000 Census**

|                                    |         |
|------------------------------------|---------|
| Fayetteville-Springdale, AR        |         |
| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

**Service Area Statistics**

|              |        |
|--------------|--------|
| Square Miles | 18     |
| Population   | 58,047 |

**Service Consumption**

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 1,547,105 |
| Annual Unlinked Trips           | 1,280,648 |
| Average Weekday Unlinked Trips  | 5,165     |
| Average Saturday Unlinked Trips | 780       |
| Average Sunday Unlinked Trips   | 0         |

**Service Supplied**

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 311,922 |
| Annual Vehicle Revenue Hours           | 33,810  |
| Vehicles Operated in Maximum Service   | 18      |
| Vehicles Available for Maximum Service | 26      |
| Base Period Requirement                | 12      |

**Financial Information**

**Fare Revenues Earned** \$944,782

|                                            |                    |  |
|--------------------------------------------|--------------------|--|
| <b>Sources of Operating Funds Expended</b> |                    |  |
| Fare Revenues (35%)                        | \$738,864          |  |
| Local Funds (2%)                           | 50,000             |  |
| State Funds (20%)                          | 421,418            |  |
| Federal Assistance (40%)                   | 839,588            |  |
| Other Funds (3%)                           | 54,379             |  |
| <b>Total Operating Funds Expended</b>      | <b>\$2,104,249</b> |  |
| <b>Sources of Capital Funds Expended</b>   |                    |  |
| Local funds                                | \$0                |  |
| State Funds                                | 0                  |  |
| Federal Assistance                         | 0                  |  |
| Other Funds                                | 0                  |  |
| <b>Total Capital Funds Expended</b>        | <b>\$0</b>         |  |

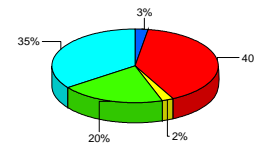
**Summary of Operating Expenses**

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,314,173        |
| Materials and Supplies          | 493,621            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 296,455            |
| <b>Total Operating Expenses</b> | <b>\$2,104,249</b> |
| Reconciling Cash Expenditures   | \$0                |

**Vehicles Operated in Maximum Service and Uses of Capital Funds**

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total      |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------|
| Bus             | 14                | 0                                     | \$0              | \$0                   | \$0                     | \$0        | \$0        |
| Demand Response | 4                 | 0                                     | \$0              | \$0                   | \$0                     | \$0        | \$0        |
| <b>Total</b>    | <b>18</b>         | <b>0</b>                              | <b>\$0</b>       | <b>\$0</b>            | <b>\$0</b>              | <b>\$0</b> | <b>\$0</b> |

**Sources of Operating Funds Expended**



**Sources of Capital Funds Expended**

**Modal Characteristics**

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,744,135                     | \$755,826                  | \$0                   | 1,526,449              | 279,670                      | 1,272,041             | 27,870                       | 0.0                                    | 21                                     | 12.4                       | 14                                   | 1.17               | 50%            |
| Demand Response | \$360,114                       | \$188,956                  | \$0                   | 20,656                 | 32,252                       | 8,607                 | 5,940                        | N/A                                    | 5                                      | 4.6                        | 4                                    | N/A                | 25%            |

**Performance Measures**

**Service Efficiency**

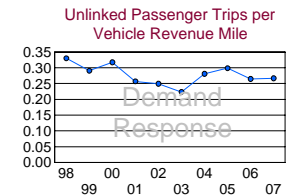
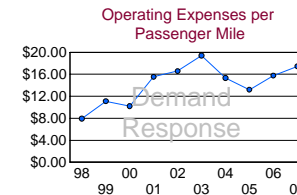
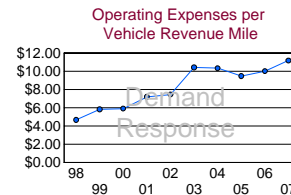
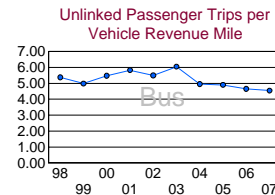
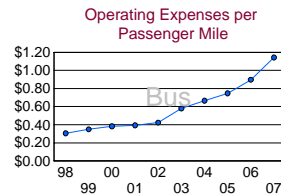
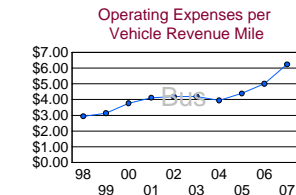
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour |
|-----------------|--------------------------------------------|--------------------------------------------|
| Bus             | \$6.24                                     | \$62.58                                    |
| Demand Response | \$11.17                                    | \$60.63                                    |

**Cost Effectiveness**

|                 | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip |
|-----------------|--------------------------------------|-----------------------------------------------|
| Bus             | \$1.14                               | \$1.37                                        |
| Demand Response | \$17.43                              | \$41.84                                       |

**Service Effectiveness**

|                 | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
|-----------------|---------------------------------------------------|---------------------------------------------------|
| Bus             | 4.55                                              | 45.64                                             |
| Demand Response | 0.27                                              | 1.45                                              |



<sup>1</sup> Excludes data for purchased transportation reported separately

**General Information**

**Urbanized Area (UZA) Statistics - 2000 Census**

|                                    |         |
|------------------------------------|---------|
| Fayetteville-Springdale, AR        |         |
| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

**Service Area Statistics**

|              |        |
|--------------|--------|
| Square Miles | 18     |
| Population   | 58,047 |

**Service Consumption**

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 1,999,874 |
| Annual Unlinked Trips           | 1,223,358 |
| Average Weekday Unlinked Trips  | 4,875     |
| Average Saturday Unlinked Trips | 832       |
| Average Sunday Unlinked Trips   | 0         |

**Service Supplied**

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 311,840 |
| Annual Vehicle Revenue Hours           | 35,001  |
| Vehicles Operated in Maximum Service   | 18      |
| Vehicles Available for Maximum Service | 27      |
| Base Period Requirement                | 12      |

**Financial Information**

**Fare Revenues Earned** \$867,266

**Sources of Operating Funds Expended**

|                                       |        |                    |
|---------------------------------------|--------|--------------------|
| Fare Revenues                         | ( 32%) | \$688,323          |
| Local Funds                           | ( 2%)  | 50,000             |
| State Funds                           | ( 24%) | 526,631            |
| Federal Assistance                    | ( 38%) | 823,216            |
| Other Funds                           | ( 4%)  | 85,886             |
| <b>Total Operating Funds Expended</b> |        | <b>\$2,174,056</b> |

**Sources of Capital Funds Expended**

|                                     |        |                  |
|-------------------------------------|--------|------------------|
| Local funds                         | ( 0%)  | \$0              |
| State Funds                         | ( 0%)  | 0                |
| Federal Assistance                  | ( 76%) | 556,634          |
| Other Funds                         | ( 24%) | 178,943          |
| <b>Total Capital Funds Expended</b> |        | <b>\$735,577</b> |

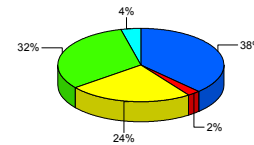
**Summary of Operating Expenses**

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,357,557        |
| Materials and Supplies          | 521,418            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 295,081            |
| <b>Total Operating Expenses</b> | <b>\$2,174,056</b> |
| Reconciling Cash Expenditures   | \$0                |

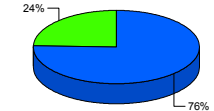
**Vehicles Operated in Maximum Service and Uses of Capital Funds**

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 14                | 0                                     | \$647,470        | \$0                   | \$0                     | \$0        | \$647,470        |
| Demand Response | 4                 | 0                                     | \$88,107         | \$0                   | \$0                     | \$0        | \$88,107         |
| <b>Total</b>    | <b>18</b>         | <b>0</b>                              | <b>\$735,577</b> | <b>\$0</b>            | <b>\$0</b>              | <b>\$0</b> | <b>\$735,577</b> |

**Sources of Operating Funds Expended**



**Sources of Capital Funds Expended**



**Modal Characteristics**

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,798,616                     | \$673,264                  | \$647,470             | 1,982,543              | 281,280                      | 1,216,284             | 29,044                       | 0.0                                    | 21                                     | 10.8                       | 14                                   | 1.17               | 50%            |
| Demand Response | \$375,440                       | \$194,002                  | \$88,107              | 17,331                 | 30,560                       | 7,074                 | 5,957                        | N/A                                    | 6                                      | 4.8                        | 4                                    | N/A                | 50%            |

**Performance Measures**

**Service Efficiency**

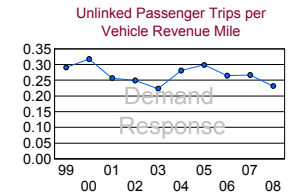
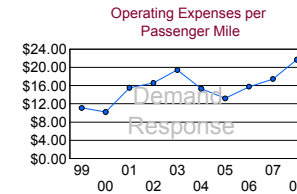
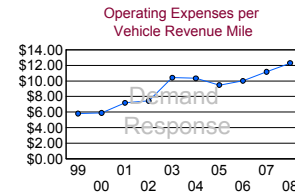
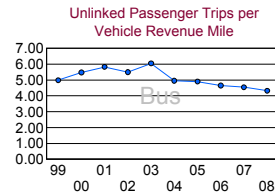
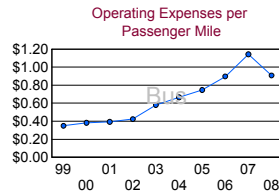
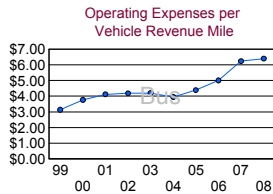
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour |
|-----------------|--------------------------------------------|--------------------------------------------|
| Bus             | \$6.39                                     | \$61.93                                    |
| Demand Response | \$12.29                                    | \$63.03                                    |

**Cost Effectiveness**

|                 | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip |
|-----------------|--------------------------------------|-----------------------------------------------|
| Bus             | \$0.91                               | \$1.48                                        |
| Demand Response | \$21.66                              | \$53.07                                       |

**Service Effectiveness**

|                 | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
|-----------------|---------------------------------------------------|---------------------------------------------------|
| Bus             | 4.32                                              | 41.88                                             |
| Demand Response | 0.23                                              | 1.19                                              |



<sup>1</sup> Excludes data for purchased transportation reported separately



**General Information**

**Urbanized Area (UZA) Statistics - 2000 Census**

|                                    |         |
|------------------------------------|---------|
| Fayetteville-Springdale, AR        |         |
| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

**Service Area Statistics**

|              |        |
|--------------|--------|
| Square Miles | 18     |
| Population   | 58,047 |

**Service Consumption**

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 2,181,638 |
| Annual Unlinked Trips           | 1,335,028 |
| Average Weekday Unlinked Trips  | 5,259     |
| Average Saturday Unlinked Trips | 888       |
| Average Sunday Unlinked Trips   | 0         |

**Service Supplied**

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 308,916 |
| Annual Vehicle Revenue Hours           | 34,633  |
| Vehicles Operated in Maximum Service   | 18      |
| Vehicles Available for Maximum Service | 27      |
| Base Period Requirement                | 12      |

**Financial Information**

**Fare Revenues Earned** \$701,874

**Sources of Operating Funds Expended**

|                                       |        |                    |
|---------------------------------------|--------|--------------------|
| Fare Revenues                         | ( 34%) | \$701,874          |
| Local Funds                           | ( 2%)  | 50,000             |
| State Funds                           | ( 16%) | 332,017            |
| Federal Assistance                    | ( 43%) | 893,844            |
| Other Funds                           | ( 5%)  | 105,103            |
| <b>Total Operating Funds Expended</b> |        | <b>\$2,082,838</b> |

**Sources of Capital Funds Expended**

|                                     |        |                  |
|-------------------------------------|--------|------------------|
| Local funds                         | ( 0%)  | \$0              |
| State Funds                         | ( 0%)  | 0                |
| Federal Assistance                  | (100%) | 527,294          |
| Other Funds                         | ( 0%)  | 0                |
| <b>Total Capital Funds Expended</b> |        | <b>\$527,294</b> |

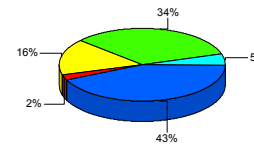
**Summary of Operating Expenses**

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages and Benefits      | \$1,415,730        |
| Materials and Supplies          | 501,527            |
| Purchased Transportation        | 0                  |
| Other Operating Expenses        | 165,581            |
| <b>Total Operating Expenses</b> | <b>\$2,082,838</b> |
| Reconciling Cash Expenditures   | \$0                |

**Vehicles Operated in Maximum Service and Uses of Capital Funds**

|                 | Directly Operated | Purchased Transportation <sup>1</sup> | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other      | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------|------------------|
| Bus             | 14                | 0                                     | \$492,197        | \$0                   | \$0                     | \$0        | \$492,197        |
| Demand Response | 4                 | 0                                     | \$35,097         | \$0                   | \$0                     | \$0        | \$35,097         |
| <b>Total</b>    | <b>18</b>         | <b>0</b>                              | <b>\$527,294</b> | <b>\$0</b>            | <b>\$0</b>              | <b>\$0</b> | <b>\$527,294</b> |

**Sources of Operating Funds Expended**



**Sources of Capital Funds Expended**

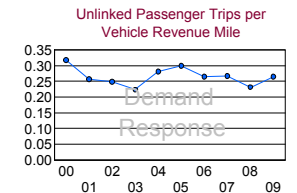
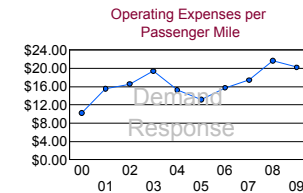
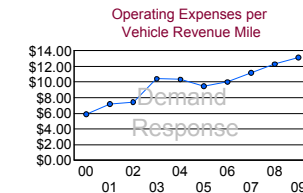
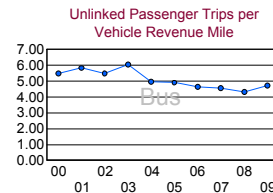
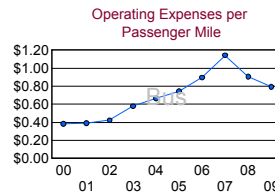
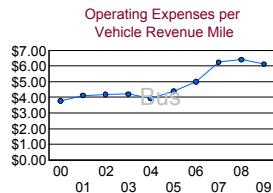


**Modal Characteristics**

|                 | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,718,116                     | \$586,485                  | \$492,197             | 2,163,618              | 281,098                      | 1,327,673             | 29,181                       | 0.0                                    | 21                                     | 10.0                       | 14                                   | 1.17               | 50%            |
| Demand Response | \$364,722                       | \$115,389                  | \$35,097              | 18,020                 | 27,818                       | 7,355                 | 5,452                        | N/A                                    | 6                                      | 3.0                        | 4                                    | N/A                | 50%            |

**Performance Measures**

|                 | Service Efficiency: Operating Expense per Vehicle Revenue Mile | Cost Effectiveness: Operating Expense per Vehicle Revenue Hour | Cost Effectiveness: Operating Expense per Passenger Mile | Cost Effectiveness: Operating Expense per Unlinked Passenger Trip | Service Effectiveness: Unlinked Passenger Trips per Vehicle Revenue Mile | Service Effectiveness: Unlinked Passenger Trips per Vehicle Revenue Hour |
|-----------------|----------------------------------------------------------------|----------------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Bus             | \$6.11                                                         | \$58.88                                                        | \$0.79                                                   | \$1.29                                                            | 4.72                                                                     | 45.50                                                                    |
| Demand Response | \$13.11                                                        | \$66.90                                                        | \$20.24                                                  | \$49.59                                                           | 0.26                                                                     | 1.35                                                                     |



<sup>1</sup> Excludes data for purchased transportation reported separately

### University of Arkansas, Fayetteville (Razorback Transit)

#### General Information

##### Urbanized Area (UZA) Statistics - 2000 Census

|                                    |         |
|------------------------------------|---------|
| Fayetteville-Springdale, AR        |         |
| Square Miles                       | 109     |
| Population                         | 172,585 |
| Population Ranking out of 465 UZAs | 178     |
| Other UZAs Served                  |         |

##### Service Area Statistics

|              |        |
|--------------|--------|
| Square Miles | 18     |
| Population   | 58,047 |

##### Service Consumption

|                                 |           |
|---------------------------------|-----------|
| Annual Passenger Miles          | 2,573,517 |
| Annual Unlinked Trips           | 1,575,149 |
| Average Weekday Unlinked Trips  | 6,403     |
| Average Saturday Unlinked Trips | 1,030     |
| Average Sunday Unlinked Trips   | 0         |

##### Service Supplied

|                                        |         |
|----------------------------------------|---------|
| Annual Vehicle Revenue Miles           | 328,038 |
| Annual Vehicle Revenue Hours           | 35,362  |
| Vehicles Operated in Maximum Service   | 18      |
| Vehicles Available for Maximum Service | 27      |
| Base Period Requirement                | 12      |

#### Financial Information

|                                            |        |                    |
|--------------------------------------------|--------|--------------------|
| <b>Fare Revenues Earned</b>                |        | \$1,115,936        |
| <b>Sources of Operating Funds Expended</b> |        |                    |
| Fare Revenues                              | (48%)  | \$1,115,936        |
| Local Funds                                | (2%)   | \$50,000           |
| State Funds                                | (0%)   | \$3,075            |
| Federal Assistance                         | (41%)  | \$950,855          |
| Other Funds                                | (8%)   | \$186,814          |
| <b>Total Operating Funds Expended</b>      |        | <b>\$2,306,680</b> |
| <b>Sources of Capital Funds Expended</b>   |        |                    |
| Local Funds                                | (0%)   | \$0                |
| State Funds                                | (0%)   | \$0                |
| Federal Assistance                         | (100%) | \$783,388          |
| Other Funds                                | (0%)   | \$0                |
| <b>Total Capital Funds Expended</b>        |        | <b>\$783,388</b>   |

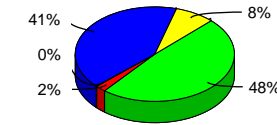
#### Summary Operating Expenses

|                                 |                    |
|---------------------------------|--------------------|
| Salary, Wages, Benefits         | \$1,674,613        |
| Materials and Supplies          | \$501,558          |
| Purchased Transportation        | \$0                |
| Other Operating Expenses        | \$130,509          |
| <b>Total Operating Expenses</b> | <b>\$2,306,680</b> |
| Reconciling Cash Expenditures   | \$0                |

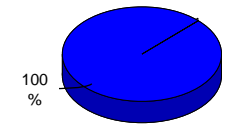
#### Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased <sup>1</sup> Transportation | Revenue Vehicles | Systems and Guideways | Facilities and Stations | Other            | Total            |
|-----------------|-------------------|---------------------------------------|------------------|-----------------------|-------------------------|------------------|------------------|
| Bus             | 14                | 0                                     | \$526,696        | \$0                   | \$18,853                | \$148,322        | \$693,871        |
| Demand Response | 4                 | 0                                     | \$42,080         | \$26,644              | \$4,713                 | \$16,080         | \$89,517         |
| <b>Total</b>    | <b>18</b>         | <b>0</b>                              | <b>\$568,776</b> | <b>\$26,644</b>       | <b>\$23,566</b>         | <b>\$164,402</b> | <b>\$783,388</b> |

#### Sources of Operating Funds Expended



#### Sources of Capital Funds Expended

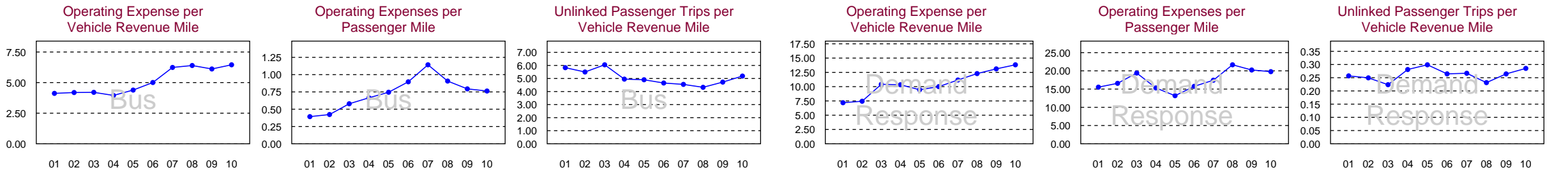


#### Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------|------------------------------|-----------------------|------------------------------|----------------------------------------|----------------------------------------|----------------------------|--------------------------------------|--------------------|----------------|
| Bus             | \$1,950,655                     | \$892,749                  | \$693,871             | 2,555,517              | 302,288                      | 1,567,802             | 29,937                       | N/A                                    | 21                                     | 9.1                        | 14                                   | 1.17               | 50%            |
| Demand Response | \$356,025                       | \$223,187                  | \$89,517              | 18,000                 | 25,750                       | 7,347                 | 5,425                        | N/A                                    | 6                                      | 2.7                        | 4                                    | N/A                | 50%            |

#### Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                |                                               | Service Effectiveness                             |                                                   |
|-----------------|--------------------------------------------|--------------------------------------------|--------------------------------------|-----------------------------------------------|---------------------------------------------------|---------------------------------------------------|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Passenger Mile | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |
| Bus             | \$6.45                                     | \$65.16                                    | \$0.76                               | \$1.24                                        | 5.19                                              | 52.37                                             |
| Demand Response | \$13.83                                    | \$65.63                                    | \$19.78                              | \$48.46                                       | 0.29                                              | 1.35                                              |



<sup>1</sup> Excludes data for purchased transportation reported separately

### University of Arkansas, Fayetteville (Razorback Transit)

#### General Information

##### Urbanized Area (UZA) Statistics - 2000 Census

|                                       |         |
|---------------------------------------|---------|
| Fayetteville-Springdale-Rogers, AR-MO |         |
| Square Miles                          | 188     |
| Population                            | 295,083 |
| Population Ranking out of 465 UZAs    | 129     |
| Other UZAs Served                     |         |

##### Service Area Statistics

|              |        |
|--------------|--------|
| Square Miles | 18     |
| Population   | 58,047 |

##### Service Consumption

|                       |           |
|-----------------------|-----------|
| Annual Unlinked Trips | 1,647,481 |
|-----------------------|-----------|

##### Service Supplied

|                                      |         |
|--------------------------------------|---------|
| Annual Vehicle Revenue Miles         | 354,833 |
| Annual Vehicle Revenue Hours         | 38,333  |
| Vehicles Operated in Maximum Service | 20      |

#### Financial Information

|                                            |       |                    |
|--------------------------------------------|-------|--------------------|
| Fare Revenues Earned                       |       | \$941,957          |
| <b>Sources of Operating Funds Expended</b> |       |                    |
| Fare Revenues                              | (38%) | \$941,957          |
| Local Funds                                | (1%)  | \$28,606           |
| State Funds                                | (18%) | \$451,052          |
| Federal Assistance                         | (38%) | \$948,342          |
| Other Funds                                | (4%)  | \$93,467           |
| <b>Total Operating Funds Expended</b>      |       | <b>\$2,463,424</b> |
| <b>Sources of Capital Funds Expended</b>   |       |                    |
| Local Funds                                | (2%)  | \$21,394           |
| State Funds                                | (0%)  | \$0                |
| Federal Assistance                         | (98%) | \$1,156,095        |
| Other Funds                                | (0%)  | \$0                |
| <b>Total Capital Funds Expended</b>        |       | <b>\$1,177,489</b> |

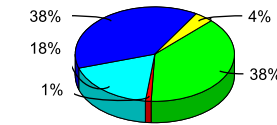
#### Summary Operating Expenses

|                          |             |
|--------------------------|-------------|
| Total Operating Expenses | \$2,463,424 |
|--------------------------|-------------|

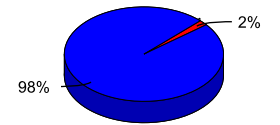
#### Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased <sup>1</sup> Transportation | Total              |
|-----------------|-------------------|---------------------------------------|--------------------|
| Bus             | 16                | 0                                     | \$1,122,945        |
| Demand Response | 4                 | 0                                     | \$54,544           |
| <b>Total</b>    | <b>20</b>         | <b>0</b>                              | <b>\$1,177,489</b> |

Sources of Operating Funds Expended



Sources of Capital Funds Expended



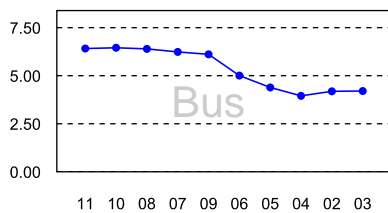
#### Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Average Fleet Age in Years | Vehicles Operated in Maximum Service |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------------|-----------------------|------------------------------|----------------------------|--------------------------------------|
| Bus             | \$2,055,699                     | \$753,566                  | \$1,122,945           | 320,554                      | 1,639,066             | 32,335                       | 7.4                        | 16                                   |
| Demand Response | \$407,725                       | \$188,391                  | \$54,544              | 34,279                       | 8,415                 | 5,998                        | 2.7                        | 4                                    |

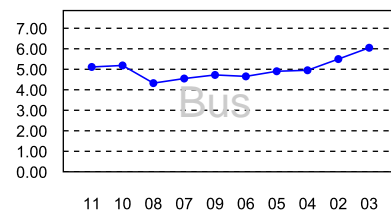
#### Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                         |                                                   |
|-----------------|--------------------------------------------|--------------------------------------------|-----------------------------------------------|---------------------------------------------------|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile |
| Bus             | \$6.41                                     | \$63.58                                    | \$1.25                                        | 5.11                                              |
| Demand Response | \$11.89                                    | \$67.98                                    | \$48.45                                       | 0.25                                              |

Operating Expense per Vehicle Revenue Mile



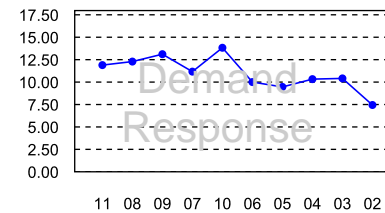
Unlinked Passenger Trips per Vehicle Revenue Mile



#### Service Effectiveness

| Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile |
|-----------------------------------------------|---------------------------------------------------|
| \$1.25                                        | 5.11                                              |
| \$48.45                                       | 0.25                                              |

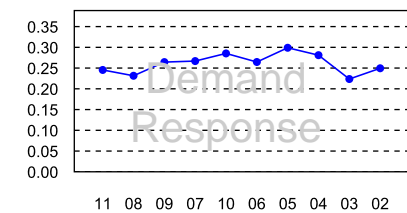
Operating Expense per Vehicle Revenue Mile



#### Service Effectiveness

| Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile |
|-----------------------------------------------|---------------------------------------------------|
| \$1.25                                        | 5.11                                              |
| \$48.45                                       | 0.25                                              |

Unlinked Passenger Trips per Vehicle Revenue Mile



<sup>1</sup> Excludes data for purchased transportation reported separately

General Information

Urbanized Area (UZA) Statistics - 2000 Census  
 Fayetteville-Springdale-Rogers, AR-MO  
 Square Miles 188  
 Population 295,083  
 Population Ranking out of 465 UZAs 129  
 Other UZAs Served

Service Consumption

Annual Unlinked Trips 1,933,690

Service Area Statistics

Square Miles 18  
 Population 75,102

Service Supplied

Annual Vehicle Revenue Miles 406,068  
 Annual Vehicle Revenue Hours 44,213  
 Vehicles Operated in Maximum Service 23

Financial Information

|                                       |                    |
|---------------------------------------|--------------------|
| Fare Revenues Earned                  | \$1,101,997        |
| Sources of Operating Funds Expended   |                    |
| Fare Revenues (43%)                   | \$1,101,997        |
| Local Funds (0%)                      | \$11,429           |
| State Funds (0%)                      | \$0                |
| Federal Assistance (37%)              | \$951,053          |
| Other Funds (20%)                     | \$515,444          |
| <b>Total Operating Funds Expended</b> | <b>\$2,579,923</b> |
| Sources of Capital Funds Expended     |                    |
| Local Funds (2%)                      | \$13,571           |
| State Funds (0%)                      | \$0                |
| Federal Assistance (98%)              | \$710,798          |
| Other Funds (0%)                      | \$0                |
| <b>Total Capital Funds Expended</b>   | <b>\$724,367</b>   |

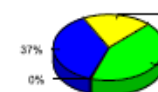
Summary Operating Expenses

Total Operating Expenses \$2,579,923

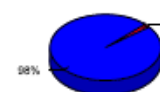
Vehicles Operated in Maximum Service and Uses of Capital Funds

| Mode            | Directly Operated | Purchased Transportation | Total            |
|-----------------|-------------------|--------------------------|------------------|
| Bus             | 19                | 0                        | \$695,005        |
| Demand Response | 4                 | 0                        | \$29,362         |
| <b>Total</b>    | <b>23</b>         | <b>0</b>                 | <b>\$724,367</b> |

Sources of Operating Funds Expended



Sources of Capital Funds Expended

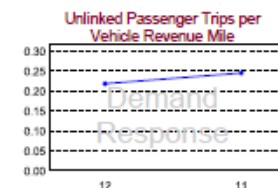
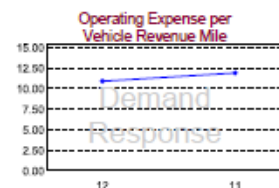
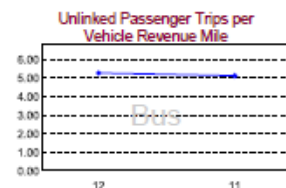
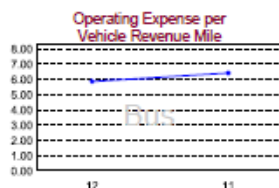


Modal Characteristics

| Mode            | Operating Expenses <sup>1</sup> | Fare Revenues <sup>1</sup> | Uses of Capital Funds | Annual Vehicle Revenue Miles | Annual Unlinked Trips | Annual Vehicle Revenue Hours | Average Fleet Age in Years | Vehicles Operated in Maximum Service |
|-----------------|---------------------------------|----------------------------|-----------------------|------------------------------|-----------------------|------------------------------|----------------------------|--------------------------------------|
| Bus             | \$2,141,336                     | \$914,658                  | \$695,005             | 365,798                      | 1,924,886             | 36,912                       | 7.7                        | 19                                   |
| Demand Response | \$438,567                       | \$187,339                  | \$29,362              | 40,270                       | 8,804                 | 7,301                        | 2.7                        | 4                                    |

Performance Measures

| Mode            | Service Efficiency                         |                                            | Service Effectiveness                         |                                                   | Service Effectiveness                             |  |
|-----------------|--------------------------------------------|--------------------------------------------|-----------------------------------------------|---------------------------------------------------|---------------------------------------------------|--|
|                 | Operating Expense per Vehicle Revenue Mile | Operating Expense per Vehicle Revenue Hour | Operating Expense per Unlinked Passenger Trip | Unlinked Passenger Trips per Vehicle Revenue Mile | Unlinked Passenger Trips per Vehicle Revenue Hour |  |
| Bus             | \$5.85                                     | \$58.01                                    | \$1.11                                        | 5.26                                              | 52.15                                             |  |
| Demand Response | \$10.89                                    | \$60.07                                    | \$49.82                                       | 0.22                                              | 1.21                                              |  |



<sup>1</sup> Excludes data for purchased transportation reported separately